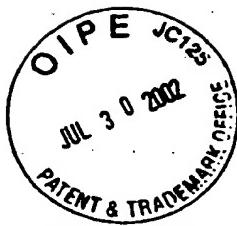


Attorney Docket No.: 9209-2



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: El-Fekih et al.  
Serial No.: 09/932,739  
Filed: August 17, 2001  
For: METHODS, SYSTEMS, AND COMPUTER PROGRAM PRODUCTS FOR  
MANAGING A SERVICE PROVIDED BY A NETWORK

Date: July 25, 2002

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INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a Supplemental Form PTO-1449 listing several documents cited in the International Search Report for corresponding International Application Number PCT/US01/25893. Each document listed on the attached PTO-1449 was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Statement. A copy of each document, including a copy of the International Search Report is enclosed.

It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. The Commissioner is hereby authorized to charge any additional fee, or credit any refund, to our Deposit Account No. 50-0220.

Respectfully submitted,

D. Scott Moore  
Registration No. 42,011

Customer Number:



20792

PATENT TRADEMARK OFFICE

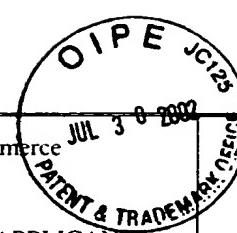
CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on July 25, 2002.

Traci A. Brown

Date of Signature: July 25, 2002

**FORM PTO-1449** U.S. Department of Commerce  
Patent and Trademark Office



Attorney Docket Number  
9209-2

Serial No.  
09/932,739

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### LIST OF DOCUMENTS CITED BY APPLICANT

(Use several sheets if necessary)

Applicants: El-Fekih et al.

Filing Date: August 17, 2001

Group: 2663

### U. S. PATENT DOCUMENTS

Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
	1	5,251,209	10/5/93	Jurkevich et al.	370	82	
	2	5,774,689	6/30/98	Curtis et al.	395	500	
	3	6,061,334	5/9/00	Berlovitch et al.	370	255	
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### FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation Yes   No
✓	4	WO 00/11885	3/2/00	PCT			
✓	5	EP 1 111 840 A2	6/27/01	EPO			
✓	6	EP 0 774 878 A2	5/21/97	EPO			
✓	7	WO 99/34544	7/8/99	PCT			

### OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	8	Fahmy et al. "Quality of service for Internet traffic over ATM service categories," <i>Computer Communications</i> . Vol. 22, 1999, pp. 1307-1320.
	9	International Search Report, PCT/US01/25893, July 18, 2002, 10 pages.

EXAMINER  
\*EXAMINER

### DATE CONSIDERED

Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.